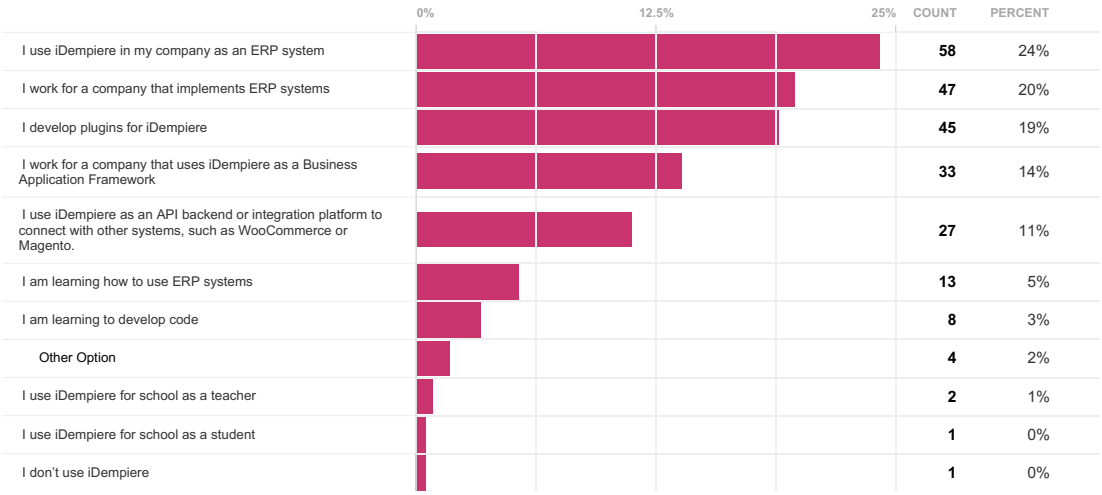
iDempiere Survey 2025

Responses

01 Which of the following best describe how you use iDempiere? (Mandatory)

Answers 88 100% | Skips 0 0%



	0% 12.5% 25%	COUNT	PERCENT
I use iDempiere in my company as an ERP system		58	24%
I work for a company that implements ERP systems		47	20%
I develop plugins for iDempiere		45	19%
I work for a company that uses iDempiere as a Business Application Framework		33	14%
I use iDempiere as an API backend or integration platform to connect with other systems, such as WooCommerce or Magento.		27	11%
I am learning how to use ERP systems		13	5%
I am learning to develop code		8	3%
Other Option		4	2%
I use iDempiere for school as a teacher		2	1%
I use iDempiere for school as a student		1	0%
I don't use iDempiere		1	0%

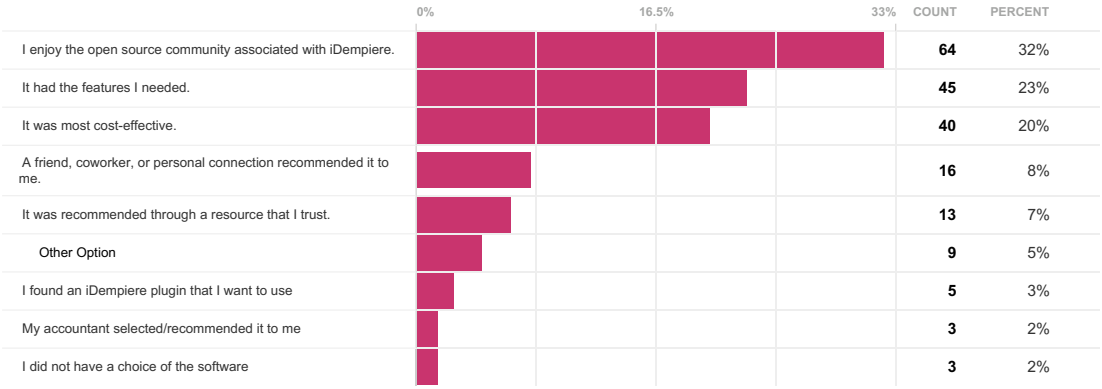
02 How likely are you to recommend iDempiere to friends, colleagues, or clients?

Answers 88 100% | Skips 0 0%

	1	2	3	4	5	6	7	8	9	10	AVERAGE
Rating	0	1	0	1	4	0	7	15	12	48	8.9

03 Which sentences describe why you use iDempiere instead of other software?

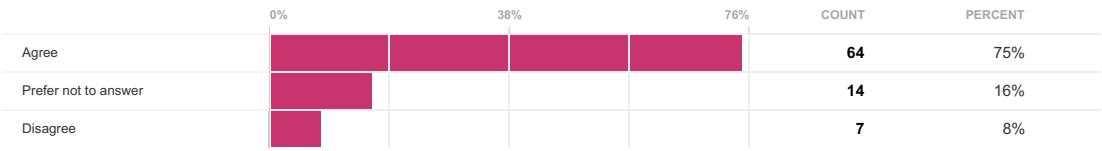
Answers 85 97% | Skips 3 3%



	0% 16.5% 33%	COUNT	PERCENT
I enjoy the open source community associated with iDempiere.		64	32%
It had the features I needed.		45	23%
It was most cost-effective.		40	20%
A friend, coworker, or personal connection recommended it to me.		16	8%
It was recommended through a resource that I trust.		13	7%
Other Option		9	5%
I found an iDempiere plugin that I want to use		5	3%
My accountant selected/recommended it to me		3	2%
I did not have a choice of the software		3	2%

04 iDempiere is as good as, or better than, its main competitors.

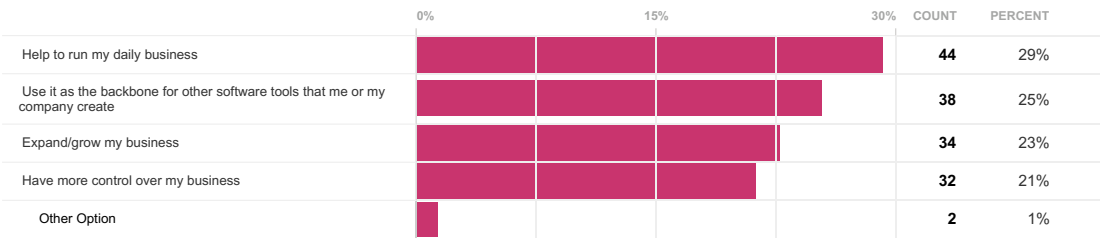
Answers 85 97% | Skips 3 3%



	0% 38% 76%	COUNT	PERCENT
Agree		64	75%
Prefer not to answer		14	16%
Disagree		7	8%

05 What is the primary purpose of your iDempiere?

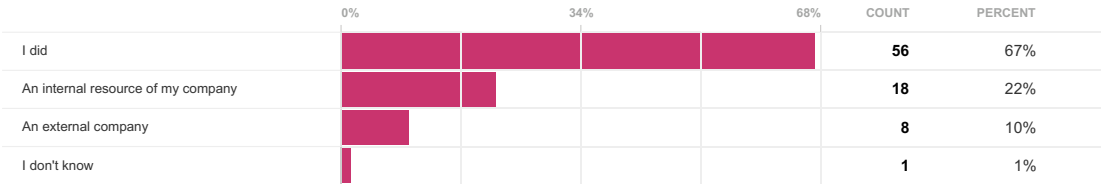
Answers 83 94% | Skips 5 6%



	COUNT	PERCENT
Help to run my daily business	44	29%
Use it as the backbone for other software tools that me or my company create	38	25%
Expand/grow my business	34	23%
Have more control over my business	32	21%
Other Option	2	1%

06 Who installed your iDempiere?

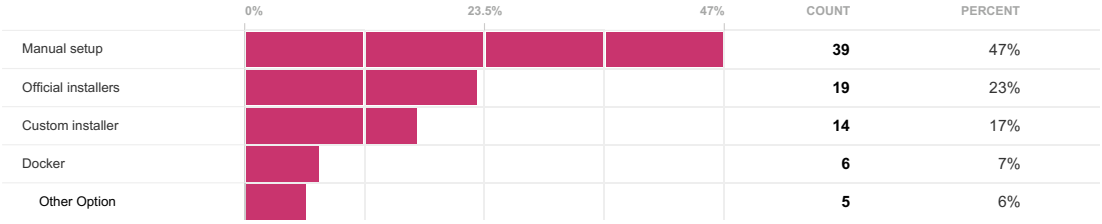
Answers 83 94% | Skips 5 6%



	COUNT	PERCENT
I did	56	67%
An internal resource of my company	18	22%
An external company	8	10%
I don't know	1	1%

07 How do you typically install iDempiere? (Mandatory)

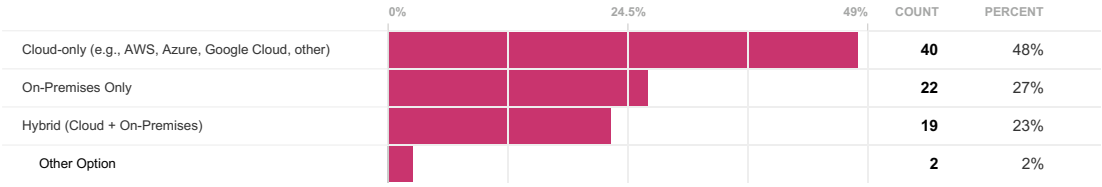
Answers 83 94% | Skips 5 6%



	COUNT	PERCENT
Manual setup	39	47%
Official installers	19	23%
Custom installer	14	17%
Docker	6	7%
Other Option	5	6%

08 Where do you primarily host your iDempiere instance? (Mandatory)

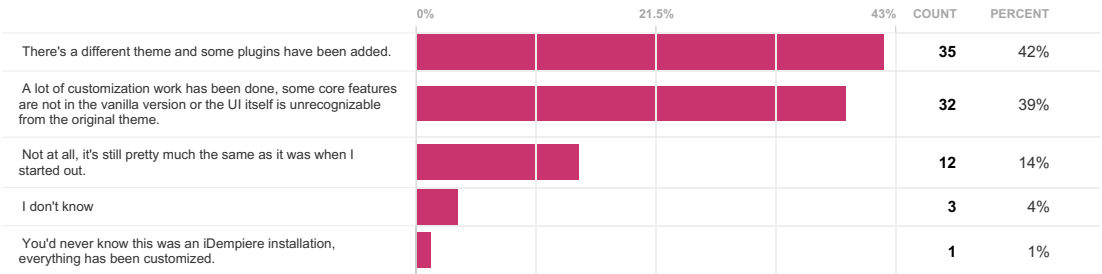
Answers 83 94% | Skips 5 6%



	COUNT	PERCENT
Cloud-only (e.g., AWS, Azure, Google Cloud, other)	40	48%
On-Premises Only	22	27%
Hybrid (Cloud + On-Premises)	19	23%
Other Option	2	2%

09 How much has the software been customized from the original iDempiere installation?

Answers 83 94% | Skips 5 6%

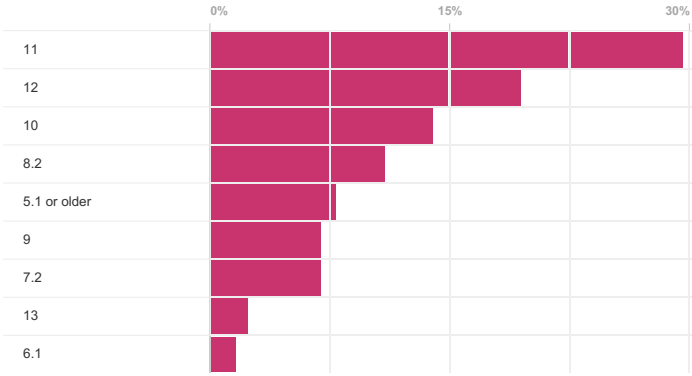


	COUNT	PERCENT
There's a different theme and some plugins have been added.	35	42%
A lot of customization work has been done, some core features are not in the vanilla version or the UI itself is unrecognizable from the original theme.	32	39%
Not at all, it's still pretty much the same as it was when I started out.	12	14%
I don't know	3	4%
You'd never know this was an iDempiere installation, everything has been customized.	1	1%

10 Which iDempiere version do you currently use in your production instances? (Mandatory)

Answers **82** 93%

Skips **6** 7%



	COUNT	PERCENT
11	**38**	30%
12	**25**	20%
10	**18**	14%
8.2	**14**	11%
5.1 or older	**10**	8%
9	**9**	7%
7.2	**9**	7%
13	**3**	2%
6.1	**2**	2%

11 If you're not running the latest version, could you tell us why?

Answers **44** 50%

Skips **44** 50%

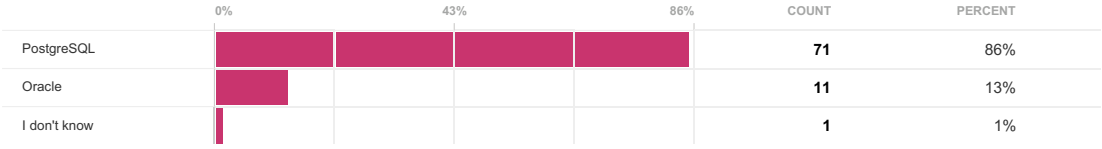
314,139,147	It is very time-consuming to test all the plugins added each year for each new version.	Tuesday, Apr 22nd 9:30AM
314,137,302	I did not update since long, but now I think I should ;-)	Tuesday, Apr 22nd 8:00AM
314,137,032	I have not explored new versions	Tuesday, Apr 22nd 7:47AM
314,135,506	We are working on it.	Tuesday, Apr 22nd 6:20AM
314,010,633	I wanted to focus on a hands-on experience rather than exploring cutting-edge features. Also wanted to make sure so use a stable release so as to avoid stumbling upon any bug. And last nut lot least: I started this journey 4 years ago.	Monday, Apr 14th 8:20PM
313,990,212	Dont know how to upgrading version	Sunday, Apr 13th 11:50PM
313,779,433	When updating, I encountered some conflicts with my customized code, but I haven't had time to resolve them yet.	Friday, Apr 4th 11:27AM
313,727,019	We are still testing version 12, as the implementation was only carried out last year.	Wednesday, Apr 2nd 10:07AM
313,710,737	why should I?	Tuesday, Apr 1st 4:59PM
313,702,485	No tengo soporte para actualizar	Tuesday, Apr 1st 11:18AM
313,699,894	Not sure	Tuesday, Apr 1st 9:44AM
313,697,008	The decision to migrate has not yet been made.	Tuesday, Apr 1st 8:00AM
313,695,741	Made changes to base compiled files to meet my requirements	Tuesday, Apr 1st 7:04AM
313,695,712	My theme didn't work on 12 and 13	Tuesday, Apr 1st 7:02AM
313,695,214	Still not had the time to upgrade	Tuesday, Apr 1st 6:24AM
313,694,797	effort to upgrade is large	Tuesday, Apr 1st 5:49AM
313,518,346	customer migrates slowly	Saturday, Mar 22nd 6:35AM
313,500,749	Over 500 users and many of our plugins, there are changes in the core. It takes a lot of time to test.	Friday, Mar 21st 7:39AM
313,500,731	High costs and risks of upgrade	Friday, Mar 21st 7:39AM
313,474,430	Curently test	Thursday, Mar 20th 2:48AM
313,470,422	I am testing my plugins an API rest	Wednesday, Mar 19th 7:12PM
313,416,898	upgrade plugin and test . it's on going	Tuesday, Mar 18th 7:08AM
313,415,463	Upgrade process is always problematic, there are always some issues and I have to stop server, find issues to run it again. So, I tend to upgrade only when necessary.	Tuesday, Mar 18th 4:56AM
313,415,159	Because it is so complecated to upgrade. It will have a lot of time to rewrite our code and a lot of testing. Because we did a lot of plugins and code modifications for our business (include core modifications) and we are scare about our code will not works after upgrade.	Tuesday, Mar 18th 4:20AM
313,415,150	Bugs Migration effort due to customisation	Tuesday, Mar 18th 4:21AM

313,413,596	I don't use the latest version because, for me, rolling back one version feels more stable and has fewer bugs. Additionally, our customers don't have much desire to upgrade to the latest version. If iDempiere restructured the update process to be simpler, I probably would have already updated all my very old versions.	Monday, Mar 17th 11:58PM
313,412,512	Just changes, need some time to stabilize and then upgrade	Monday, Mar 17th 8:59PM
313,411,594	Difficult to upgrade No time at all to upgrade 80plus servers	Monday, Mar 17th 7:14PM
313,409,093	We are on the Logilite version and customised to an extent upgrading will be a lot of effort.	Monday, Mar 17th 3:30PM
313,408,367	We are trying to be up to date, but we need to be sure everything is working fine after the update	Monday, Mar 17th 2:57PM
313,406,987	Just waiting the moment	Monday, Mar 17th 1:45PM
313,406,917	I'm still migrating	Monday, Mar 17th 1:41PM
313,396,219	migrating	Monday, Mar 17th 2:57AM
313,394,384	there are other priorities. If the current one is stable enough, unless the latest version have new feature / bug fixing that we need, we will stay.	Sunday, Mar 16th 8:00PM
313,374,827	Bad experiences with using a very current version 5 years ago	Saturday, Mar 15th 5:59AM
313,368,310	Desconocimiento a la nuevas versiones	Friday, Mar 14th 3:07PM
313,363,660	Planning to upgrade some time later	Friday, Mar 14th 8:36AM
313,362,952	Hant tried	Friday, Mar 14th 7:32AM
313,338,084	Our external supplier hs not upgraded yet	Wednesday, Mar 12th 4:28PM
313,321,083	I'll upgrade soon	Wednesday, Mar 12th 3:59AM
313,293,595	hard to redo all customisation	Tuesday, Mar 11th 2:19PM
313,292,670	Still in the process of migration from 11 to 12 and still find some bugs/stoppers	Tuesday, Mar 11th 1:37PM
313,291,751	In progress	Tuesday, Mar 11th 12:58PM
313,228,837	1. running business 24'7'365, tricky to pause, we perceive risk of interruption as very inappropriate 2. always there is something more urgent in business domain-	Friday, Mar 7th 7:37AM

12 Which Database do you use mostly to run iDempiere? (Mandatory)

Answers **80** 91%

Skips **8** 9%

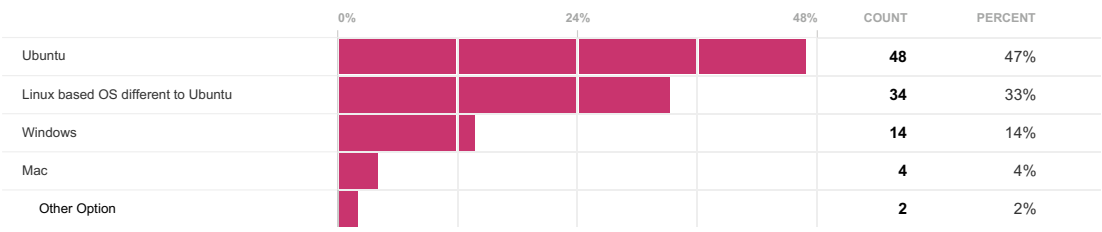


	COUNT	PERCENT
PostgreSQL	**71**	86%
Oracle	**11**	13%
I don't know	**1**	1%

13 Which operating system do you use to run iDempiere on production? (Mandatory)

Answers **80** 91%

Skips **8** 9%



	COUNT	PERCENT
Ubuntu	**48**	47%
Linux based OS different to Ubuntu	**34**	33%
Windows	**14**	14%
Mac	**4**	4%
Other Option	**2**	2%

14 If you chose 'Linux based OS different to Ubuntu' in the previous answer. Could you tell us which Linux distribution you use?

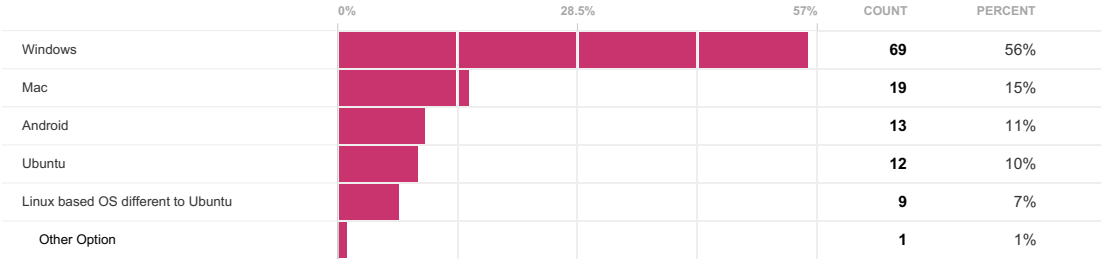
Answers **33** 38%

Skips **55** 63%

314,166,465	OpenSuse Slowroll	Thursday, Apr 24th 2:18AM
314,153,686	Centos	Wednesday, Apr 23rd 5:31AM
314,137,577	Debian	Tuesday, Apr 22nd 8:14AM
314,137,032	Don't know	Tuesday, Apr 22nd 7:47AM
314,135,506	Debian	Tuesday, Apr 22nd 6:20AM
314,010,633	Debian	Monday, Apr 14th 8:20PM
313,990,212	Redhat	Sunday, Apr 13th 11:50PM
313,779,433	centos before and now debian	Friday, Apr 4th 11:27AM
313,710,333	Debian	Tuesday, Apr 1st 4:37PM
313,695,214	Debian	Tuesday, Apr 1st 6:24AM
313,682,597	Ubuntu	Monday, Mar 31st 2:25PM
313,518,346	amazon linux	Saturday, Mar 22nd 6:35AM
313,500,749	It seems to be centOS	Friday, Mar 21st 7:39AM
313,500,731	Rocky Linux	Friday, Mar 21st 7:39AM
313,470,422	Centos	Wednesday, Mar 19th 7:12PM
313,423,044	Cent OS7	Tuesday, Mar 18th 11:33AM
313,415,159	i dont know	Tuesday, Mar 18th 4:20AM
313,415,150	Devuan	Tuesday, Mar 18th 4:21AM
313,413,596	Redhat, CentOS, Docker, kubernetes	Monday, Mar 17th 11:58PM
313,412,512	CentOS	Monday, Mar 17th 8:59PM
313,408,367	Alma, Fedora	Monday, Mar 17th 2:57PM
313,406,987	Centos	Monday, Mar 17th 1:45PM
313,374,827	Debian	Saturday, Mar 15th 5:59AM
313,368,465	Suse slowroll	Friday, Mar 14th 3:20PM
313,363,147	OpenSuse	Friday, Mar 14th 7:53AM
313,348,698	CentOS	Thursday, Mar 13th 8:09AM
313,346,167	Oracle Linux	Thursday, Mar 13th 4:35AM
313,323,137	Debian	Wednesday, Mar 12th 6:22AM
313,300,758	red hat	Tuesday, Mar 11th 6:38PM
313,293,595	centos	Tuesday, Mar 11th 2:19PM
313,292,670	Oracle	Tuesday, Mar 11th 1:37PM
313,228,851	Amazon Linux	Friday, Mar 7th 7:39AM
313,228,837	Rockylinux	Friday, Mar 7th 7:37AM

15 What operating system do your end users primarily use to access iDempiere?

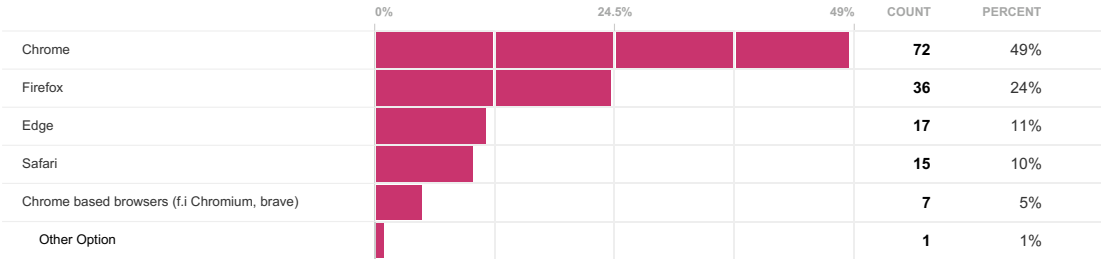
Answers 80 91% | Skips 8 9%



	COUNT	PERCENT
Windows	69	56%
Mac	19	15%
Android	13	11%
Ubuntu	12	10%
Linux based OS different to Ubuntu	9	7%
Other Option	1	1%

16 Which web browser do your end users primarily use to access iDempiere? (Mandatory)

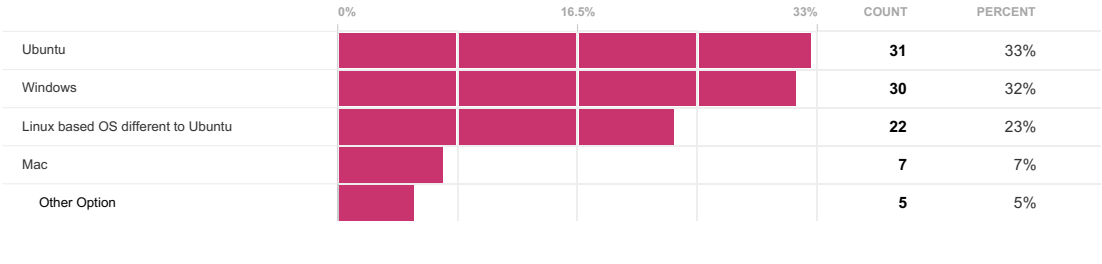
Answers 80 91% | Skips 8 9%



	COUNT	PERCENT
Chrome	72	49%
Firefox	36	24%
Edge	17	11%
Safari	15	10%
Chrome based browsers (f.i Chromium, brave)	7	5%
Other Option	1	1%

17 Which operating system do you use to run iDempiere on development environments?

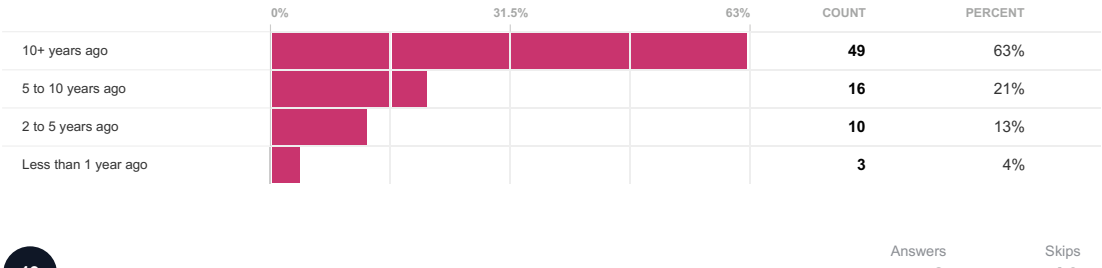
Answers 80 91% | Skips 8 9%



	COUNT	PERCENT
Ubuntu	31	33%
Windows	30	32%
Linux based OS different to Ubuntu	22	23%
Mac	7	7%
Other Option	5	5%

18 When did you first start using *piere? (Mandatory)

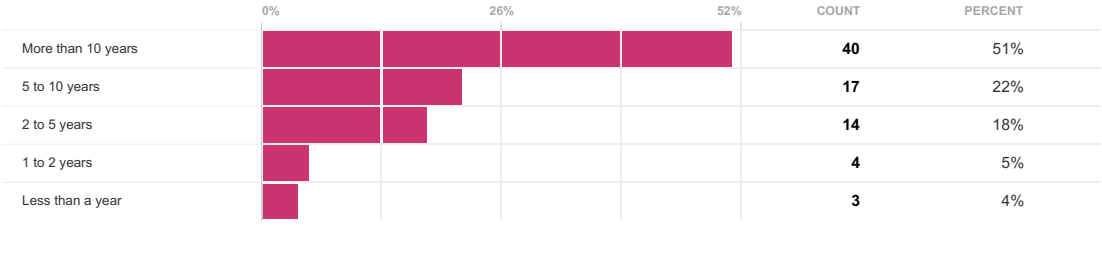
Answers 78 89% | Skips 10 11%



	COUNT	PERCENT
10+ years ago	49	63%
5 to 10 years ago	16	21%
2 to 2 years ago	10	13%
Less than 1 year ago	3	4%

19 How long have you been using iDempiere?

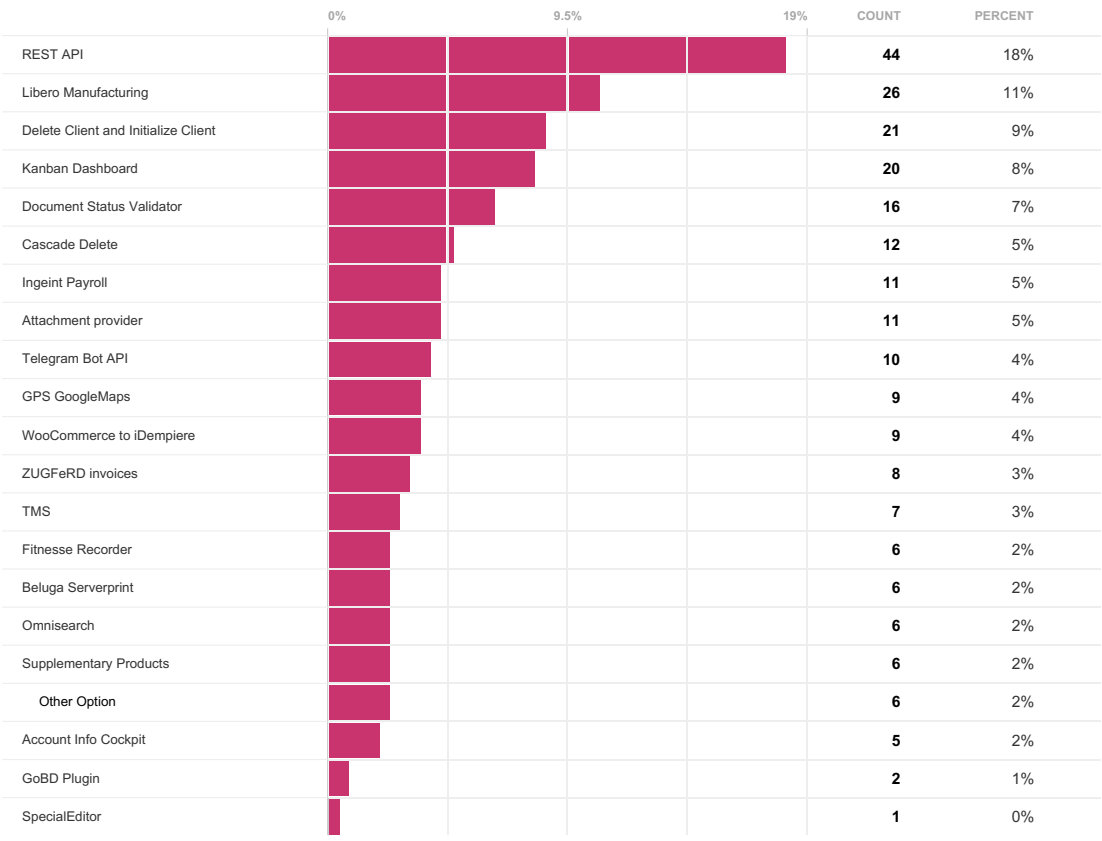
Answers 78 89% | Skips 10 11%



	COUNT	PERCENT
More than 10 years	40	51%
5 to 10 years	17	22%
2 to 5 years	14	18%
1 to 2 years	4	5%
Less than a year	3	4%

20 **Listed below are the community listed plug-ins. Please select those plug-ins you think are essential when using iDempiere.**

Answers	Skips
65	23
74%	26%

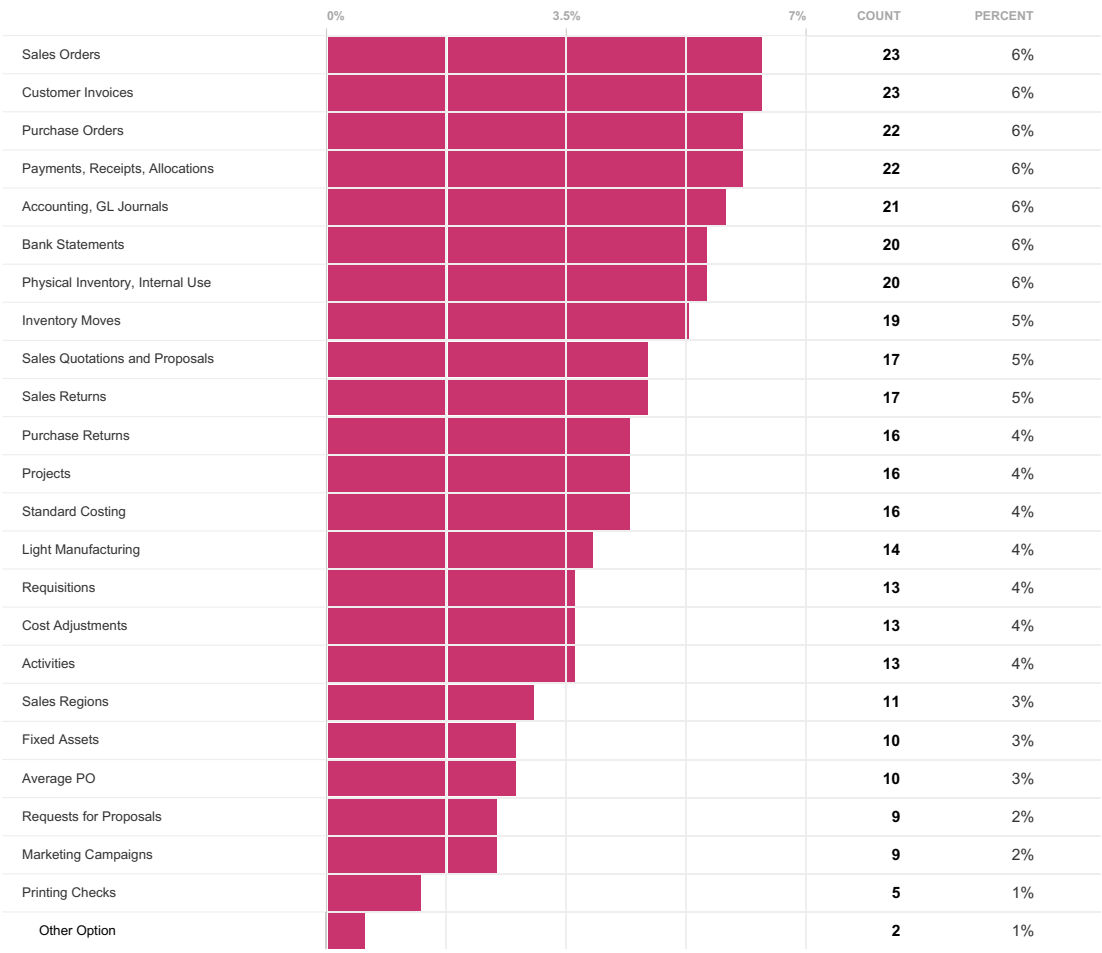


	COUNT	PERCENT
REST API	44	18%
Libero Manufacturing	26	11%
Delete Client and Initialize Client	21	9%
Kanban Dashboard	20	8%
Document Status Validator	16	7%
Cascade Delete	12	5%
Ingeint Payroll	11	5%
Attachment provider	11	5%
Telegram Bot API	10	4%
GPS GoogleMaps	9	4%
WooCommerce to iDempiere	9	4%
ZUGFeRD invoices	8	3%
TMS	7	3%
Fitnesse Recorder	6	2%
Beluga Serverprint	6	2%
Omnisearch	6	2%
Supplementary Products	6	2%
Other Option	6	2%
Account Info Cockpit	5	2%
GoBD Plugin	2	1%
SpecialEditor	1	0%

21 In my implementations I use or have used the following documents:

Answers 24 27%

Skips 64 73%



	COUNT	PERCENT
Sales Orders	23	6%
Customer Invoices	23	6%
Purchase Orders	22	6%
Payments, Receipts, Allocations	22	6%
Accounting, GL Journals	21	6%
Bank Statements	20	6%
Physical Inventory, Internal Use	20	6%
Inventory Moves	19	5%
Sales Quotations and Proposals	17	5%
Sales Returns	17	5%
Purchase Returns	16	4%
Projects	16	4%
Standard Costing	16	4%
Light Manufacturing	14	4%
Requisitions	13	4%
Cost Adjustments	13	4%
Activities	13	4%
Sales Regions	11	3%
Fixed Assets	10	3%
Average PO	10	3%
Requests for Proposals	9	2%
Marketing Campaigns	9	2%
Printing Checks	5	1%
Other Option	2	1%

22 Number of users on the biggest implementation you have implemented:

Answers 24 27%

Skips 64 73%

314,166,465	10	Thursday, Apr 24th 2:18AM
314,153,686	15	Wednesday, Apr 23rd 5:31AM
314,152,591	50-100	Wednesday, Apr 23rd 3:35AM
314,139,147	80	Tuesday, Apr 22nd 9:30AM
314,135,506	12	Tuesday, Apr 22nd 6:20AM
313,698,147	30	Tuesday, Apr 1st 8:47AM
313,695,712	3500	Tuesday, Apr 1st 7:02AM
313,694,827	40000	Tuesday, Apr 1st 5:52AM
313,682,597	100	Monday, Mar 31st 2:25PM
313,598,175	70	Wednesday, Mar 26th 7:02AM
313,518,346	~100	Saturday, Mar 22nd 6:35AM
313,500,731	300	Friday, Mar 21st 7:39AM
313,416,898	50	Tuesday, Mar 18th 7:08AM
313,414,057	100	Tuesday, Mar 18th 1:48AM
313,413,792	30	Tuesday, Mar 18th 12:52AM
313,396,219	400	Monday, Mar 17th 2:57AM
313,394,384	100	Sunday, Mar 16th 8:00PM
313,368,465	10	Friday, Mar 14th 3:20PM
313,363,147	30	Friday, Mar 14th 7:53AM
313,348,698	100	Thursday, Mar 13th 8:09AM
313,323,137	24	Wednesday, Mar 12th 6:22AM
313,300,758	2000	Tuesday, Mar 11th 6:38PM
313,292,670	150	Tuesday, Mar 11th 1:37PM
313,291,891	3500	Tuesday, Mar 11th 1:02PM

23 **Number of users on the smallest implementation you have implemented:**

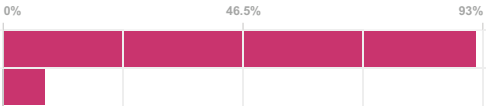
Answers	Skips
23	**65**
26%	74%

314,166,465	3	Thursday, Apr 24th 2:18AM
314,153,686	3	Wednesday, Apr 23rd 5:31AM
314,152,591	5	Wednesday, Apr 23rd 3:35AM
314,139,147	2	Tuesday, Apr 22nd 9:30AM
313,698,147	2	Tuesday, Apr 1st 8:47AM
313,695,712	5	Tuesday, Apr 1st 7:02AM
313,694,827	3600	Tuesday, Apr 1st 5:52AM
313,682,597	10	Monday, Mar 31st 2:25PM
313,598,175	5	Wednesday, Mar 26th 7:02AM
313,518,346	2	Saturday, Mar 22nd 6:35AM
313,500,731	2	Friday, Mar 21st 7:39AM
313,416,898	2	Tuesday, Mar 18th 7:08AM
313,414,057	10	Tuesday, Mar 18th 1:48AM
313,413,792	2	Tuesday, Mar 18th 12:52AM
313,396,219	2	Monday, Mar 17th 2:57AM
313,394,384	10	Sunday, Mar 16th 8:00PM
313,368,465	3	Friday, Mar 14th 3:20PM
313,363,147	3	Friday, Mar 14th 7:53AM
313,348,698	30	Thursday, Mar 13th 8:09AM
313,323,137	2	Wednesday, Mar 12th 6:22AM
313,300,758	1	Tuesday, Mar 11th 6:38PM
313,292,670	1	Tuesday, Mar 11th 1:37PM
313,291,891	1	Tuesday, Mar 11th 1:02PM

24 Do you use the accounting module in iDempiere? (Mandatory)

Answers **25** 28%

Skips **63** 72%



	COUNT	PERCENT
Yes	**23**	92%
No	**2**	8%

25 If you don't use the accounting module in iDempiere, do you integrate it with an external accounting system? If so, which one?

Answers **2** 2%

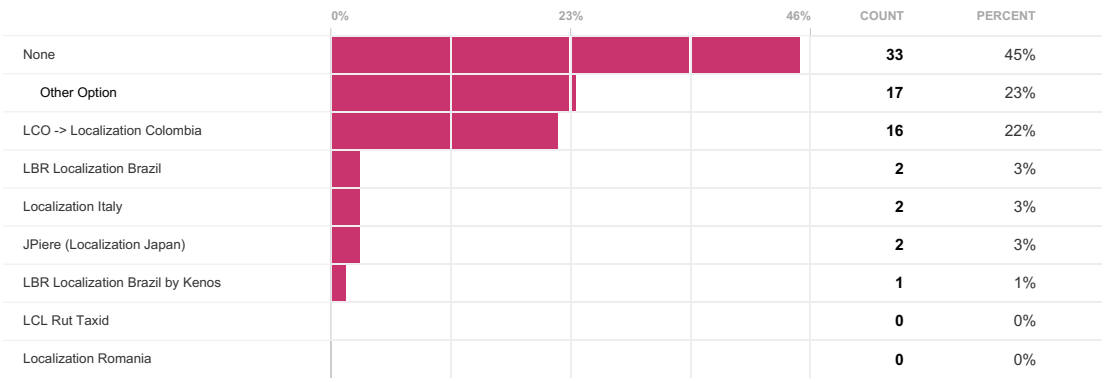
Skips **86** 98%

313,682,597	Tally	Monday, Mar 31st 2:25PM
313,323,137	DATEV	Wednesday, Mar 12th 6:22AM

26 Which Localization(s) do you use?

Answers 69 78%

Skips 19 22%

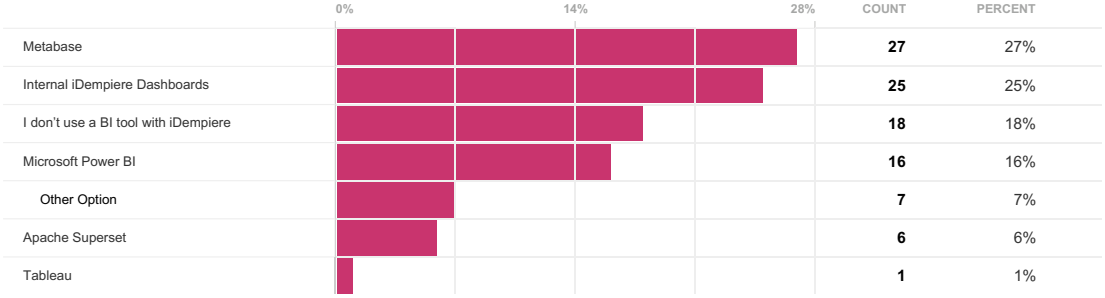


	COUNT	PERCENT
None	33	45%
Other Option	17	23%
LCO -> Localization Colombia	16	22%
LBR Localization Brazil	2	3%
Localization Italy	2	3%
JPiere (Localization Japan)	2	3%
LBR Localization Brazil by Kenos	1	1%
LCL Rut Taxid	0	0%
Localization Romania	0	0%

27 Which Business Intelligence (BI) tools do you use with iDempiere?

Answers 73 83%

Skips 15 17%

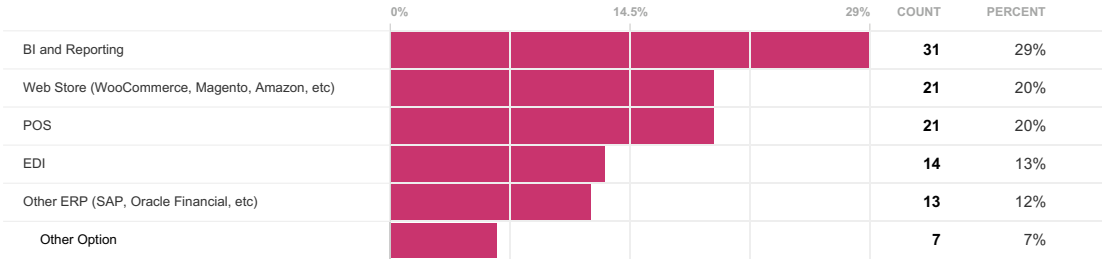


	COUNT	PERCENT
Metabase	27	27%
Internal iDempiere Dashboards	25	25%
I don't use a BI tool with iDempiere	18	18%
Microsoft Power BI	16	16%
Other Option	7	7%
Apache Superset	6	6%
Tableau	1	1%

28 If your iDempiere has integration with other systems. Which ones?

Answers 55 63%

Skips 33 38%



	COUNT	PERCENT
BI and Reporting	31	29%
Web Store (WooCommerce, Magento, Amazon, etc)	21	20%
POS	21	20%
EDI	14	13%
Other ERP (SAP, Oracle Financial, etc)	13	12%
Other Option	7	7%

29 What AI tools do you use with iDempiere, and what do you use them for?

Answers 25 28%

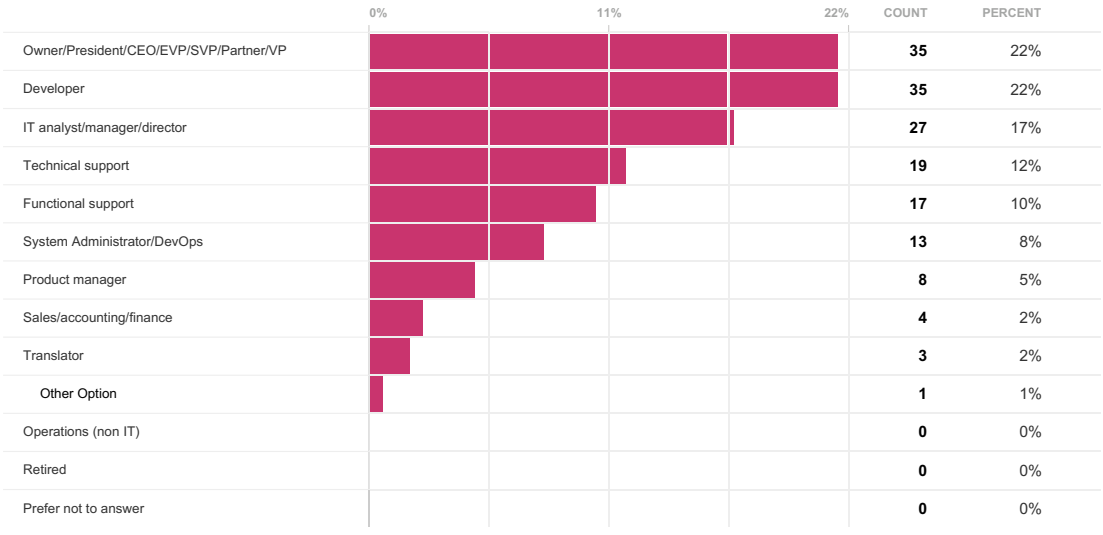
Skips 63 72%

314,165,487	chatGPT plugin	Wednesday, Apr 23rd 11:24PM
314,153,686	CoPilot,	Wednesday, Apr 23rd 5:31AM
314,137,302	None	Tuesday, Apr 22nd 8:00AM
314,137,032	None	Tuesday, Apr 22nd 7:47AM
314,010,633	None	Monday, Apr 14th 8:20PM
313,990,212	-	Sunday, Apr 13th 11:50PM
313,768,637	Typically DeepSeek. Howto manipulate the application dictionary. Business process research.	Friday, Apr 4th 2:40AM
313,727,019	When using iDempiere on a 10" tablet, there are issues with scrolling and also with iDempiere's Bootstrap responsiveness. This makes it difficult to use on these devices. We've noticed that it works somewhat better on iPad, but not on Android.	Wednesday, Apr 2nd 10:07AM
313,710,737	FaaS4U AI/Machine Learning based Demand Forecasting Service / Solution (best in class)	Tuesday, Apr 1st 4:59PM
313,702,485	QLIK REPORTES	Tuesday, Apr 1st 11:18AM
313,699,894	Very interested in this	Tuesday, Apr 1st 9:44AM
313,694,827	chatgpt coding	Tuesday, Apr 1st 5:52AM
313,500,749	We use CodeRabbit in git.	Friday, Mar 21st 7:39AM
313,500,731	Open AI API for Advanced OCR	Friday, Mar 21st 7:39AM
313,470,422	Chat GPT Deep Seek	Wednesday, Mar 19th 7:12PM
313,458,494	None	Monday, Mar 17th 10:26PM
313,415,159	do not use	Tuesday, Mar 18th 4:20AM
313,413,792	Currently nothing	Tuesday, Mar 18th 12:52AM
313,413,596	ChatGPT, Tabnine	Monday, Mar 17th 11:58PM
313,396,219	still learning how to apply	Monday, Mar 17th 2:57AM
313,368,310	no lo uso	Friday, Mar 14th 3:07PM
313,363,660	None	Friday, Mar 14th 8:36AM
313,362,819	Copilot for development	Friday, Mar 14th 7:18AM
313,319,966	ChatGPT	Wednesday, Mar 12th 2:21AM
313,228,837	OpenAI creating invoices from pdfs and pictures	Friday, Mar 7th 7:37AM

30 Which of the following best describes your job level or role?

Answers **73** 83%

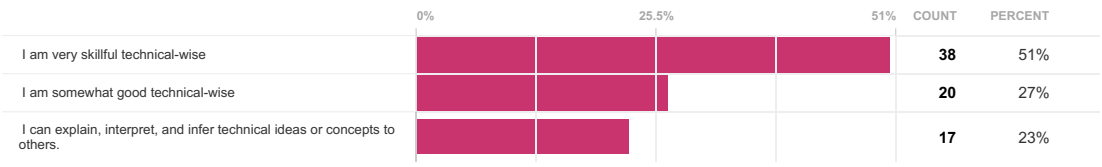
Skips **15** 17%



	COUNT	PERCENT
Owner/President/CEO/EVP/SVP/Partner/VP	**35**	22%
Developer	**35**	22%
IT analyst/manager/director	**27**	17%
Technical support	**19**	12%
Functional support	**17**	10%
System Administrator/DevOps	**13**	8%
Product manager	**8**	5%
Sales/accounting/finance	**4**	2%
Translator	**3**	2%
Other Option	**1**	1%
Operations (non IT)	**0**	0%
Retired	**0**	0%
Prefer not to answer	**0**	0%

31 Which of the following describes your level of technical expertise?

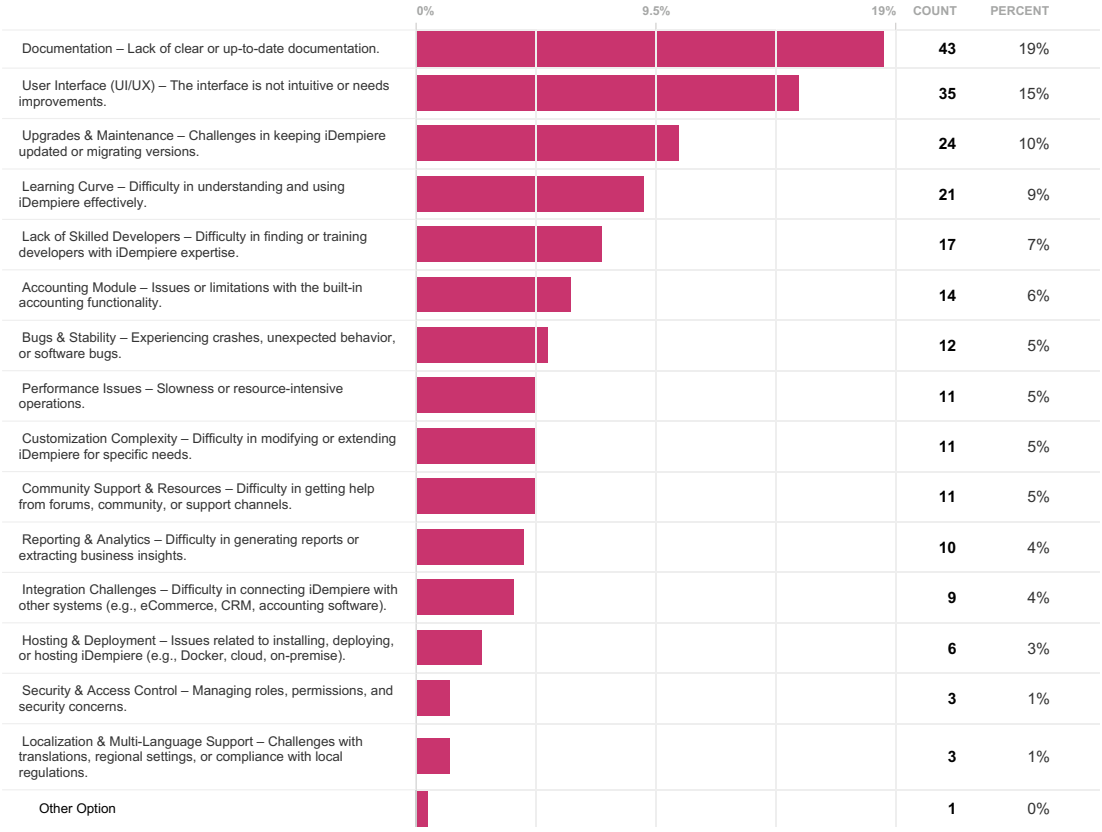
Answers 75 85% | Skips 13 15%



	COUNT	PERCENT
I am very skillful technical-wise	38	51%
I am somewhat good technical-wise	20	27%
I can explain, interpret, and infer technical ideas or concepts to others.	17	23%

32 What are the biggest challenges you face when using iDempiere? (Mandatory)

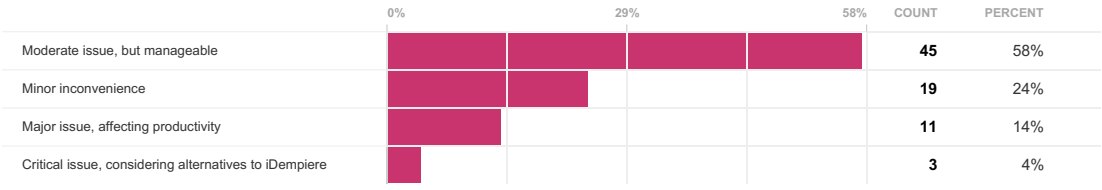
Answers 75 85% | Skips 13 15%



	COUNT	PERCENT
Documentation – Lack of clear or up-to-date documentation.	43	19%
User Interface (UI/UX) – The interface is not intuitive or needs improvements.	35	15%
Upgrades & Maintenance – Challenges in keeping iDempiere updated or migrating versions.	24	10%
Learning Curve – Difficulty in understanding and using iDempiere effectively.	21	9%
Lack of Skilled Developers – Difficulty in finding or training developers with iDempiere expertise.	17	7%
Accounting Module – Issues or limitations with the built-in accounting functionality.	14	6%
Bugs & Stability – Experiencing crashes, unexpected behavior, or software bugs.	12	5%
Performance Issues – Slowness or resource-intensive operations.	11	5%
Customization Complexity – Difficulty in modifying or extending iDempiere for specific needs.	11	5%
Community Support & Resources – Difficulty in getting help from forums, community, or support channels.	11	5%
Reporting & Analytics – Difficulty in generating reports or extracting business insights.	10	4%
Integration Challenges – Difficulty in connecting iDempiere with other systems (e.g., eCommerce, CRM, accounting software).	9	4%
Hosting & Deployment – Issues related to installing, deploying, or hosting iDempiere (e.g., Docker, cloud, on-premise).	6	3%
Security & Access Control – Managing roles, permissions, and security concerns.	3	1%
Localization & Multi-Language Support – Challenges with translations, regional settings, or compliance with local regulations.	3	1%
Other Option	1	0%

33 How significant are these challenges for you?

Answers 72 82% | Skips 16 18%



	COUNT	PERCENT
Moderate issue, but manageable	45	58%
Minor inconvenience	19	24%
Major issue, affecting productivity	11	14%
Critical issue, considering alternatives to iDempiere	3	4%

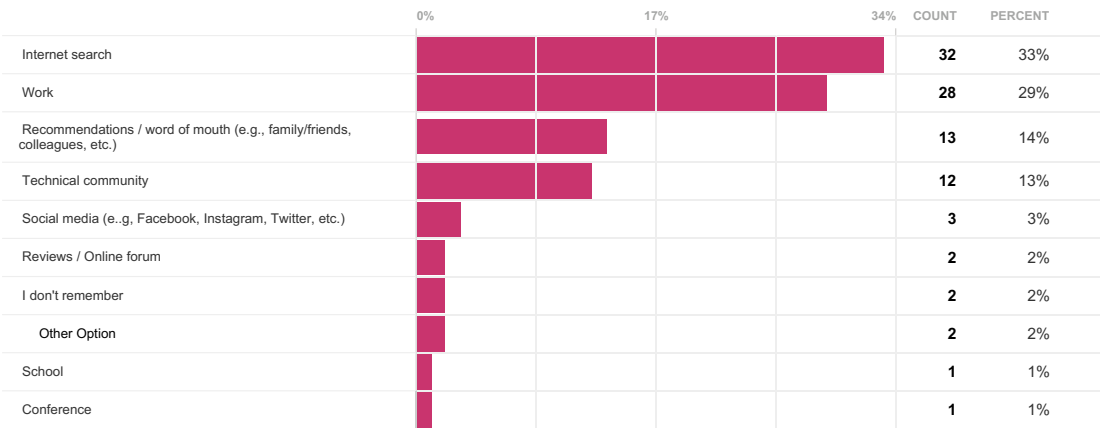
34 What additional functionality or improvements would make iDempiere more valuable for you?

Answers 31 35% | Skips 57 65%

314,165,487	More feature Luke news functionality	Wednesday, Apr 23rd 11:24PM
314,153,686	Functionality in general. The gap in user functionality with other ERP systems, like SAP, SAGE or Italian ERP system, is very large.	Wednesday, Apr 23rd 5:31AM
314,137,577	The bar to entry for Open Source Software is often very high. Configuring the installation, and especially initializing the client/tenants as well as uploading the initial data is extremely difficult for a first-time user. It would be great if the software did a better job of walking you through these initialization steps. There is a flow chart that more-or-less describes the initialization steps, but it is left to the user to interpret what those steps mean and how to implement them. Especially with uploading data (Business Partners, Products, Accounts), much of the responsibility lies on the user to figure out what needs to be uploaded and how.	Tuesday, Apr 22nd 8:14AM
314,137,302	I think it is just the documentation which is somehow not easily accessible to me. For example, installing the german language took almost half a day of try and error.	Tuesday, Apr 22nd 8:00AM
314,137,032	Real trial balance	Tuesday, Apr 22nd 7:47AM
314,135,506	Better documentation.	Tuesday, Apr 22nd 6:20AM
314,010,633	I miss the sense of smoothness of GNUCash autocompletion when entering account names. Now with iDempiere the use case I've been mostly in (Charge) feels like a cage.	Monday, Apr 14th 8:20PM
313,990,212	Default Pivot table like Odoo ?	Sunday, Apr 13th 11:50PM
313,779,433	code base quality	Friday, Apr 4th 11:27AM
313,768,637	Addition of Human Resources. Other modules over and above payroll.	Friday, Apr 4th 2:40AM
313,710,333	Easier configuration of UI. We use Attributes a lot and they aren't easy to customise. Like show/hide fields, logical grey out of fields etc.	Tuesday, Apr 1st 4:37PM
313,702,485	CAMBIAR LA INTERFAZ QUE SEA MAS AMIGABLE	Tuesday, Apr 1st 11:18AM
313,695,214	E-invoice import and export	Tuesday, Apr 1st 6:24AM
313,694,827	Org by Role set on user (not on role). For example Admin in 1 org -> normal user in 2 org....	Tuesday, Apr 1st 5:52AM
313,682,597	Reports are not available compared to ERPNext	Monday, Mar 31st 2:25PM
313,518,346	separate the development framework from the functional parts	Saturday, Mar 22nd 6:35AM
313,470,422	Integrate API Rest as Standard , not a plugin	Wednesday, Mar 19th 7:12PM
313,415,463	Improvements to Rest API. Endpoints are working with internal idempiere IDs from tables, there should be another identifier which can be used by external systems, such as Web shops. Example: only use product SKU as identifier.	Tuesday, Mar 18th 4:56AM
313,415,159	user interface	Tuesday, Mar 18th 4:20AM
313,414,057	1. Makes it easier for mobile users 2. Enter the rest api feature on the standard installation 3. Documentation is more complete and easier to access	Tuesday, Mar 18th 1:48AM
313,413,792	Costing Improvements for Production, Lot Wise Costing Improvements, Simplify Return Process Asset Maintenance UI/UX (Theme) Improvements CRM Improvements Request Module Improvements	Tuesday, Mar 18th 12:52AM
313,413,596	I would like to see more extensibility mechanisms from the core, such as the flexibility to add JavaScript libraries, separating CSS and HTML code from Java code, maintaining and developing the Manufacturing module, enhancing automation testing mechanisms, and strengthening marketing efforts	Monday, Mar 17th 11:58PM
313,409,093	I would be more than happy to help with accounting improvements like Banking.	Monday, Mar 17th 3:30PM
313,374,827	Easier creation of financial reports. Update/ improvements in project management for internal projects. Easy cost accounting procedures for cost distribution at end of month/period.	Saturday, Mar 15th 5:59AM
313,368,310	Contar con mas cursos sobre el manejo de idempiere como desarrollador	Friday, Mar 14th 3:07PM
313,363,660	Fine for me now.	Friday, Mar 14th 8:36AM
313,362,819	More stability and easier upgrade	Friday, Mar 14th 7:18AM
313,321,083	Idempiere plugins are not as many as odoo modules	Wednesday, Mar 12th 3:59AM
313,319,966	a powerful, easily configurable webstore	Wednesday, Mar 12th 2:21AM
313,302,361	I think is time to make a refresh in the FrontEnd	Tuesday, Mar 11th 7:10PM
313,228,837	advanced business process editor that can be delegated to bosses of departments and their subordinates so they could create WF instead of writing instructions	Friday, Mar 7th 7:37AM

35 How did you first learn about iDempiere?

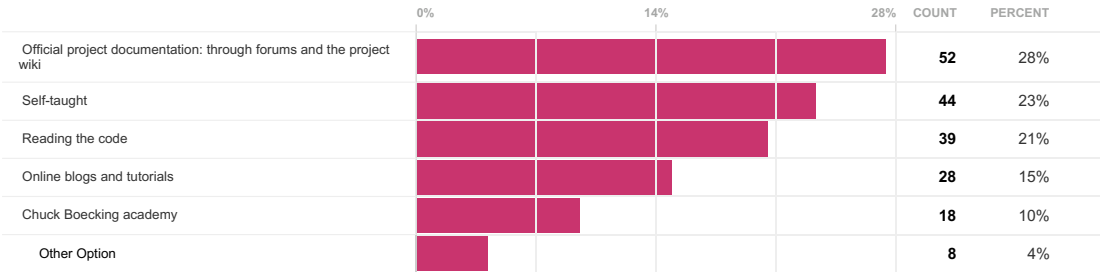
Answers 73 (83%) Skips 15 (17%)



	COUNT	PERCENT
Internet search	32	33%
Work	28	29%
Recommendations / word of mouth (e.g., family/friends, colleagues, etc.)	13	14%
Technical community	12	13%
Social media (e..g, Facebook, Instagram, Twitter, etc.)	3	3%
Reviews / Online forum	2	2%
I don't remember	2	2%
Other Option	2	2%
School	1	1%
Conference	1	1%

36 How did you educate yourself in iDempiere

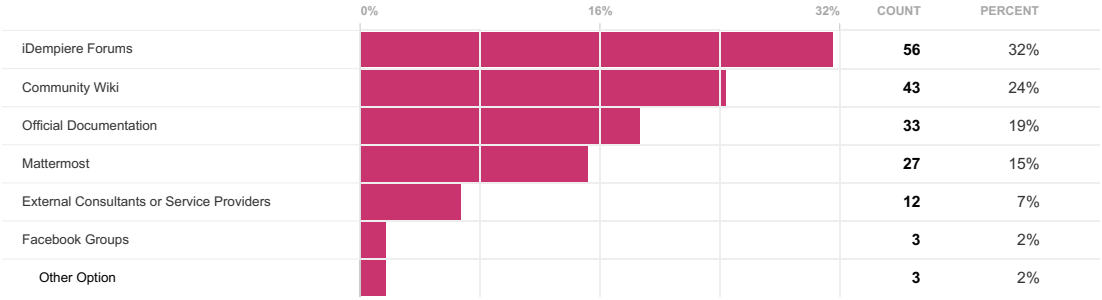
Answers 74 (84%) Skips 14 (16%)



	COUNT	PERCENT
Official project documentation: through forums and the project wiki	52	28%
Self-taught	44	23%
Reading the code	39	21%
Online blogs and tutorials	28	15%
Chuck Boecking academy	18	10%
Other Option	8	4%

37 Where do you find support for iDempiere, and which resources provide the most valuable help? (Mandatory)

Answers 74 (84%) Skips 14 (16%)



	COUNT	PERCENT
iDempiere Forums	56	32%
Community Wiki	43	24%
Official Documentation	33	19%
Mattermost	27	15%
External Consultants or Service Providers	12	7%
Facebook Groups	3	2%
Other Option	3	2%

38 Who or what influences your iDempiere-related decisions, and how do they help?

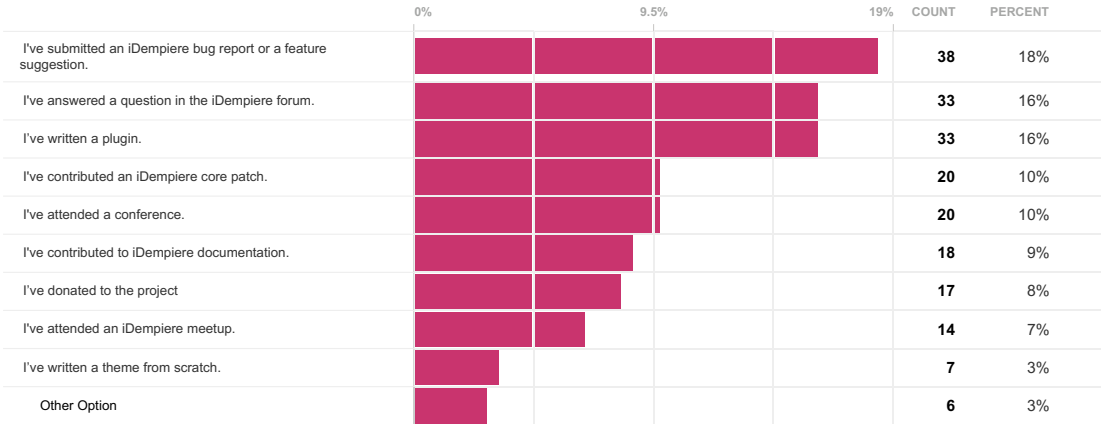
Answers 20 (23%) Skips 68 (77%)

314,137,577	The Chuck Boecking academy is how we got started. We eventually found a company (BX Services) to assist with training and integration.	Tuesday, Apr 22nd 8:14AM
314,137,302	I like the Telegram group, there are no special persons or entities who shape any decisions now as it is still an educational self learning project for me.	Tuesday, Apr 22nd 8:00AM
314,010,633	iDempiere community: Carlos, Chuck, Red one, Vietnamese guys :-). Overall: All the dynamics in OSS ERP/CRM/SCM software.	Monday, Apr 14th 8:20PM
313,768,637	iDempiere forums and wiki. Carlos and Hengsin as the key management for iDempiere code.	Friday, Apr 4th 2:40AM
313,710,333	Carlos Ruiz - the project is fortunate to have so much capability and knowledge at the top. Diego Ruiz - Kanban, vital in our business. I got a fair bit our of how it was written and implemented too. Good clean code, well written, Kudos to Diego and thank you. Petro Shepetko - we use a number of his plugins as the base of our own banking and woocommerce plugins.	Tuesday, Apr 1st 4:37PM
313,707,628	Andrés López show us	Tuesday, Apr 1st 2:50PM
313,707,586	Andrés López a great help	Tuesday, Apr 1st 2:48PM
313,695,712	Carlos Ruiz, Diego Ruiz and Orlando Curieles, they have guided me in the right direction with the problems I had, especially at the beginning of my work with iDempiere.	Tuesday, Apr 1st 7:02AM
313,682,597	Gaurav Sontakke	Monday, Mar 31st 2:25PM
313,518,346	Heng Sin	Saturday, Mar 22nd 6:35AM
313,500,749	Wherever the boss says, that's where we go :) We read the practice of doing business, for example in production we read autor Gavrilov.	Friday, Mar 21st 7:39AM
313,413,792	Carlos Ruiz, Red1, Norbret, Chuck	Tuesday, Mar 18th 12:52AM
313,413,596	hengsin, CarlosRuiz, chuck boecking, hieplq, red1, adaxa	Monday, Mar 17th 11:58PM
313,409,093	We mainly use Chuck and Logilite now.	Monday, Mar 17th 3:30PM
313,396,219	This has improved since Lyon, thanks to marketing efforts.	Monday, Mar 17th 2:57AM
313,394,384	Rapid Application Development	Sunday, Mar 16th 8:00PM
313,363,660	None	Friday, Mar 14th 8:36AM
313,338,084	Business related issues dictate what we implement in iDempiere	Wednesday, Mar 12th 4:28PM
313,292,670	Reading jura/github notifications help to bé aware or bug fixes and new features. Gotchas help to find hidden gems	Tuesday, Mar 11th 1:37PM
313,228,837	Chuck, Gotchas, website	Friday, Mar 7th 7:37AM

39 Which of the following have you done with iDempiere?

Answers **67** 76%

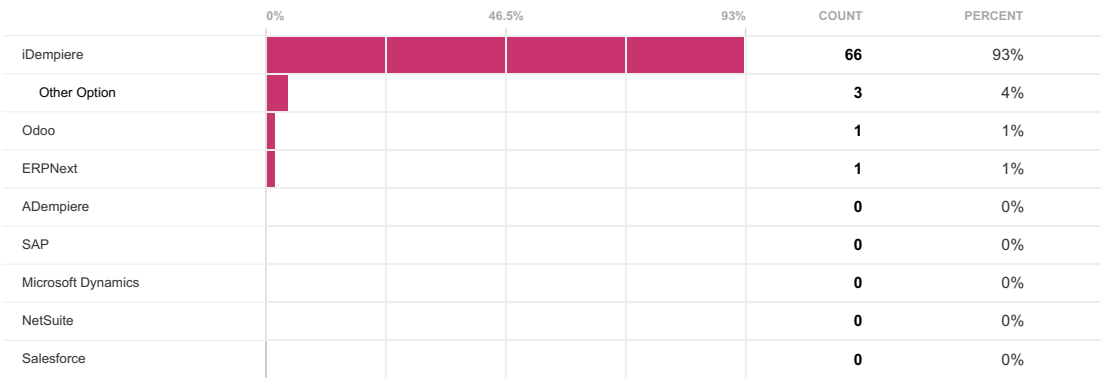
Skips **21** 24%



	COUNT	PERCENT
I've submitted an iDempiere bug report or a feature suggestion.	38	18%
I've answered a question in the iDempiere forum.	33	16%
I've written a plugin.	33	16%
I've contributed an iDempiere core patch.	20	10%
I've attended a conference.	20	10%
I've contributed to iDempiere documentation.	18	9%
I've donated to the project	17	8%
I've attended an iDempiere meetup.	14	7%
I've written a theme from scratch.	7	3%
Other Option	6	3%

40 For your next project/customer, which platform would you choose to use?

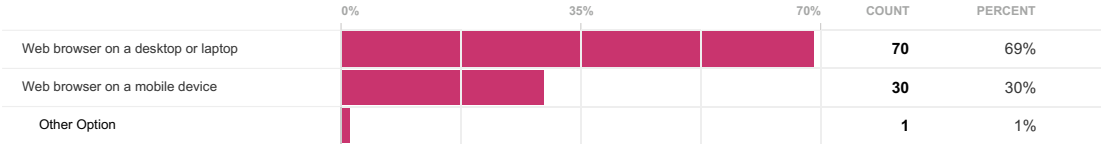
Answers 71 81%
Skips 17 19%



	COUNT	PERCENT
iDempiere	66	93%
Other Option	3	4%
Odoo	1	1%
ERPNext	1	1%
ADempiere	0	0%
SAP	0	0%
Microsoft Dynamics	0	0%
NetSuite	0	0%
Salesforce	0	0%

41 Which devices do you access iDempiere on?

Answers 71 81%
Skips 17 19%



	COUNT	PERCENT
Web browser on a desktop or laptop	70	69%
Web browser on a mobile device	30	30%
Other Option	1	1%

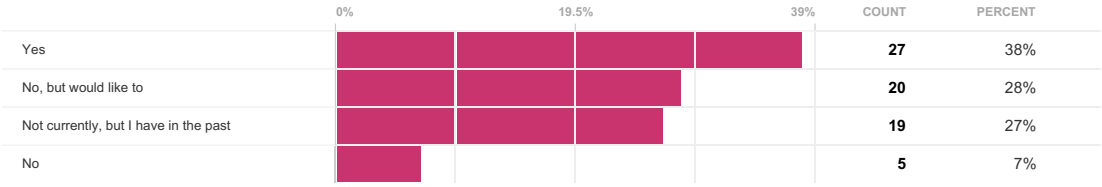
42 Can you say you make a living from iDempiere?

Answers 71 81%
Skips 17 19%

	COUNT	PERCENT
Yes	31	44%
Not really, but I get some extra income of working with iDempiere	26	37%
No	14	20%

43 Do you contribute to the open source iDempiere project?

Answers 71 81%
Skips 17 19%



	COUNT	PERCENT
Yes	27	38%
No, but would like to	20	28%
Not currently, but I have in the past	19	27%
No	5	7%

44 If you answered no but would like to, what challenges or obstacles are preventing you?

Answers 16 18%
Skips 72 82%

314,137,577	Need to get a full implementation running in production before committing.	Tuesday, Apr 22nd 8:14AM
314,137,302	I have no skills so far which would let me contribute, but I hope this might change one day.	Tuesday, Apr 22nd 8:00AM
314,010,633	Time and energy.	Monday, Apr 14th 8:20PM
313,710,333	Time. Knowledge - I'd like to up my development game. I need to learn patches, Git use etc. I want to help and not have to be supervised like in a kindergarten.	Tuesday, Apr 1st 4:37PM
313,702,485	MAS CONOCIMIENTO	Tuesday, Apr 1st 11:18AM
313,699,894	not sure how best to	Tuesday, Apr 1st 9:44AM
313,697,008	Avalaible	Tuesday, Apr 1st 8:00AM
313,682,597	Creating a plug-in	Monday, Mar 31st 2:25PM
313,415,463	So far, I did not organize well my work time, to dedicate some time to contribute, although I would like to. I will try in the future to contribute to some topics on Wiki.	Tuesday, Mar 18th 4:56AM
313,414,057	Language	Tuesday, Mar 18th 1:48AM
313,413,596	I feel that my capabilities are not yet up to the mark.	Monday, Mar 17th 11:58PM
313,406,987	I'am not understand yet how to create documentation and submit it	Monday, Mar 17th 1:45PM
313,374,827	Should I have said no, because at the moment it is only very little, but I hope it gets more again. ;-)	Saturday, Mar 15th 5:59AM
313,368,310	Conocer mas gente que este en el mundo de idempiere y con ellos poder desarrollar idempiere	Friday, Mar 14th 3:07PM
313,363,660	Lack of free time.	Friday, Mar 14th 8:36AM
313,293,595	not making extra little incentive or income	Tuesday, Mar 11th 2:19PM

45 Where are you located (Country/City)?

Answers **67** 76%

Skips **21** 24%

314,166,465	Germany / Spenge	Thursday, Apr 24th 2:18AM
314,165,487	Germany	Wednesday, Apr 23rd 11:24PM
314,153,686	Italy/Rimini	Wednesday, Apr 23rd 5:31AM
314,152,591	Indonesia	Wednesday, Apr 23rd 3:35AM
314,139,147	Ecuador Quito	Tuesday, Apr 22nd 9:30AM
314,137,577	United States (East Coast)	Tuesday, Apr 22nd 8:14AM
314,137,302	Getmany/Hamburg	Tuesday, Apr 22nd 8:00AM
314,137,032	USA Phoenix	Tuesday, Apr 22nd 7:47AM
314,136,258	Brazil / São Paulo	Tuesday, Apr 22nd 6:56AM
314,135,506	Germany/Krefeld	Tuesday, Apr 22nd 6:20AM
314,010,633	Panama, Panama City.	Monday, Apr 14th 8:20PM
313,990,212	Indonesia	Sunday, Apr 13th 11:50PM
313,779,433	HaNoi/VietNam	Friday, Apr 4th 11:27AM
313,768,637	Johannesburg, South Africa	Friday, Apr 4th 2:40AM
313,727,019	Ambato	Wednesday, Apr 2nd 10:07AM
313,718,667	Perú, Lima	Wednesday, Apr 2nd 2:45AM
313,710,737	Belgium / Liège	Tuesday, Apr 1st 4:59PM
313,710,333	Sydney	Tuesday, Apr 1st 4:37PM
313,707,885	Ecuador	Tuesday, Apr 1st 3:02PM

313,707,586	Ecuador /Ambato	Tuesday, Apr 1st 2:48PM
313,702,485	ECUADOR	Tuesday, Apr 1st 11:18AM
313,697,008	Colombia/Bogota	Tuesday, Apr 1st 8:00AM
313,695,712	Ambato/Ecuador	Tuesday, Apr 1st 7:02AM
313,695,214	Italy	Tuesday, Apr 1st 6:24AM
313,694,827	Slovakia / Bratislava	Tuesday, Apr 1st 5:52AM
313,694,797	Australia	Tuesday, Apr 1st 5:49AM
313,682,597	India Ludhiana	Monday, Mar 31st 2:25PM
313,617,445	France / Besançon	Thursday, Mar 27th 3:42AM
313,598,175	INDIA	Wednesday, Mar 26th 7:02AM
313,518,346	Krefeld, Germany	Saturday, Mar 22nd 6:35AM
313,500,749	Russia/Dimitrovgrad	Friday, Mar 21st 7:39AM
313,500,731	Russia	Friday, Mar 21st 7:39AM
313,470,422	Spain / Alicante	Wednesday, Mar 19th 7:12PM
313,458,494	Cameroon	Monday, Mar 17th 10:26PM
313,416,898	Italy- Treviso	Tuesday, Mar 18th 7:08AM
313,415,463	Serbia/Belgrade	Tuesday, Mar 18th 4:56AM
313,415,159	Bulgary, Sofia	Tuesday, Mar 18th 4:20AM
313,414,057	indonesia	Tuesday, Mar 18th 1:48AM
313,413,792	Lahore, Pakistan	Tuesday, Mar 18th 12:52AM
313,413,596	Vietnam/Hanoi	Monday, Mar 17th 11:58PM
313,412,512	Paraguay, Ciudad del Este	Monday, Mar 17th 8:59PM
313,409,093	Adelaide, Australia	Monday, Mar 17th 3:30PM
313,408,367	Argentina	Monday, Mar 17th 2:57PM
313,407,789	Canada/quebec	Monday, Mar 17th 2:25PM
313,406,987	Indonesia	Monday, Mar 17th 1:45PM
313,396,219	Brazil/Leme	Monday, Mar 17th 2:57AM
313,394,384	Indonesia	Sunday, Mar 16th 8:00PM
313,374,827	Germany (Frankfurt area)	Saturday, Mar 15th 5:59AM
313,368,465	Germany / Spenge	Friday, Mar 14th 3:20PM
313,368,310	Ecuador/Ambato	Friday, Mar 14th 3:07PM
313,363,660	Kazakhstan, Astana	Friday, Mar 14th 8:36AM
313,363,147	Uruguay Montevideo	Friday, Mar 14th 7:53AM
313,362,952	Pakistan	Friday, Mar 14th 7:32AM
313,362,819	Malaysia	Friday, Mar 14th 7:18AM
313,348,698	India, Ahmedabad	Thursday, Mar 13th 8:09AM
313,346,167	France/lyon	Thursday, Mar 13th 4:35AM
313,338,084	Scotland/Edinburgh	Wednesday, Mar 12th 4:28PM
313,323,137	Germany	Wednesday, Mar 12th 6:22AM
313,319,966	Germany, Berlin	Wednesday, Mar 12th 2:21AM

313,302,361	Barquisimeto/Venezuela	Tuesday, Mar 11th 7:10PM
313,300,758	Japan	Tuesday, Mar 11th 6:38PM
313,293,595	Netherlands	Tuesday, Mar 11th 2:19PM
313,292,670	Rives, near Grenoble, France	Tuesday, Mar 11th 1:37PM
313,291,891	Ecuador	Tuesday, Mar 11th 1:02PM
313,291,751	Brazil	Tuesday, Mar 11th 12:58PM
313,273,301	Bahrain	Monday, Mar 10th 11:19AM
313,228,837	Russia	Friday, Mar 7th 7:37AM

46 What is your age? (Mandatory)

Answers **71** 81%

Skips **17** 19%

	COUNT	PERCENT
40-49	**25**	35%
50-59	**17**	24%
30-39	**16**	23%
60 and over	**11**	15%
20-29	**2**	3%
Under 20	**0**	0%
I prefer not to answer	**0**	0%